

INTRODUCING YOUR NEW ELECTRIC BILL

New features make your bill simple and easy to understand.

WIN ENERGY
A Touchstone Energy® Cooperative
The power of human connections®

Office Hours: Monday-Friday, 7:30AM to 4:30PM ET
Outage and Payment Express: 888-456-9876
Online Payments: winenergyremc.com
Office: 800-882-5140

TOTAL AMOUNT DUE 2/07/2020
\$180.30

Member Name: JOHN DOE
JEN DOE
Billing Date: 01/18/2020
Current Bill Due Date: 02/07/2020
Account #: 123456
Account Description: Thank you for your previous payment(s) of \$168.96.
Charge detail found on back of this page.

Monthly Energy Use Comparison

Total Energy Use This Month	Total Energy Use Last Month	Total Energy Use This Month Last Year
1,473 kWh	1,364 kWh	1,132 kWh

For more information on your usage, visit your SmartHub account.

Average Daily Use

48 kWh	AVERAGE DAILY USE 37 - 65 kWh
\$5.20	AVERAGE DAILY COST Range: \$4.05 - \$7.11

Taxes and fees not included

ActivContent

WIN ENERGY
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WIN Energy REMC
3981 S US Hwy 41
Vincennes IN 47591-7438

Statement Enclosed

Account # 123456
Amount Due \$180.30
Amount Due If Paid After 02/07/2020 \$187.04
Payment Amount: _____

All check payments and returned items are processed electronically.

Paperless Billing
Save time, money and trees – go paperless!

Like us on Facebook
www.facebook.com/winenergyremc

JOHN DOE
123 ANY ST
VINCENNES IN 47516-6023

Mail Payments To:
WIN ENERGY REMC
PO BOX 270
SULLIVAN IN 47882-270

CONTACT INFORMATION

Contact your REMC by phone, online, or use our automated outage and payment express.

BILLING DATE AND DUE DATE

Know when your bill was created and when your bill is due.

YOUR AVERAGE DAILY USE

Find out more about your usage last month with daily average kWh and average daily cost.

MONTHLY ENERGY USE COMPARISON

Compare your usage this month to last month and this month last year.

ACTIVCONTENT

Monthly ad about WIN Energy REMC programs, news, and information.

REMINDERS AND INFORMATION

Past due, credit card expiration, or annual meeting information will show here.

LEARN MORE AT WINENERGYREMC.COM

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WIN ENERGY REMC
A Touchstone Energy® Cooperative
The power of human connections®

Member Name: JOHN DOE
JEN DOE
Service Address: 123 ANY ST

Outage and Payment Express: 888-456-9876
Online Payments: winenergyremc.com

Billing Date: 01/18/2020
Bill Type: Regular Bill

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Account Number: 123456 Phone #: Account Description:

Meter #	Billing Period	Previous Reading	Present Reading	Multiplier	Usage	Type	Rate Schedule
55555	12/16/19 - 01/16/20	39981	41454	1	1,473	KWH- ENERGY	BASIC SINGLE PHASE

Previous Account Activity

Previous Amount	\$168.96
Payment - Thank You	\$168.96 CR
Balance Forward	\$0.00
Current Charges	\$180.30
Total Amount Due	\$180.30

Current Billing Detail

Electric Service	\$168.50
State Sales Tax	\$11.80
Current Charges	\$180.30

Usage Graph
Meter # 55555
This bill includes a facility fee of \$29.00.

Payment Express
Free service to pay by phone with a credit/debit card or electronic check.

Automated Metering Prepayment Service (AMPS)
Pay in advance for your electric usage on your schedule.

Auto-Pay
Have your monthly payment automatically deducted from a checking account or charged to a credit card.

In-Person
Your district office address:
3981 S US HIGHWAY 41
VINCENNES IN 47591
7:30 am - 4:30 pm ET

smart hub
Manage your account with SmartHub
• Make Payments
• Track Electric Usage
Sign up today at:
<https://winenergyremc.smarthub.coop/Login.html>

Do you want all the features of SmartHub optimized for use on your mobile device? Download the SmartHub app!

ANDROID iOS

To update your contact information, go to SmartHub or contact the office.

OUTAGE AND PAYMENTS

Report an outage or make a payment by phone with Outage and Payment Express or use our website.

SERVICE ADDRESS

Address where your WIN Energy REMC service is located.

MONTHLY USAGE

Amount of energy used during the current billing month.

RATE SCHEDULE

Type of rate your service is on.

24-MONTH USAGE GRAPH Compare your usage over a 24-month period.

ACTIVCONTENT

Monthly ad about WIN Energy REMC programs, news, and information.

SMARTHUB

Information and easy access to download SmartHub app for iPhone or Android.

TYPES OF PAYMENTS AND PROGRAMS

Details on how to pay your bill and programs that are available.

LEARN MORE AT WINENERGYREMC.COM