



TAKE CONTROL OF YOUR ENERGY USE

with **Automated Metering Prepayment Service (AMPS)**

AMPS allows you to pay for your electric usage on your schedule— not according to a set due date. You'll never get behind or be caught off guard by a high electric bill because you'll always pay ahead. With the tools provided by AMPS, you'll learn your household's usage patterns, which means you can take an active role in managing your energy consumption.

NO DUE DATES • NO DEPOSIT REQUIRED • NO LATE FEES • NO PAPER BILL

LEARN MORE ABOUT AMPS



- Participants must have an online account through our SmartHub self-service site. New users can register for a SmartHub account at winenergyremc.com.
- Payments may be made online, by phone, or in any of our three offices.
- Existing balances must be paid in full at the time of enrollment and a minimum \$25 credit established.
- Usage accumulated since your last billing statement can be paid in full or set up on a payment arrangement. 50% of future payments will be applied to the payment arrangement and 50% will be applied to your prepaid account balance until the payment arrangement is paid in full.

HOW DO I SIGN UP?

Visit one of our three office locations to set up your new prepaid service.

You'll sign a prepaid electric service agreement and pay your account balance plus a minimum of \$50 to cover a \$25 fee and the minimum \$25 prepaid account balance.

Only single phase, residential meters are eligible.

Your account will carry a credit balance as you make payments. The charge for your daily energy use will be deducted from your prepaid account balance. Daily charges for facility, security light, and surge suppressor fees will be deducted based on the daily prorated charge. If your prepaid credit balance falls below \$20, you will be notified by text or email. If your prepaid credit balance falls below \$0, you will be disconnected. A minimum payment of your outstanding balance plus \$50 will be required to reconnect service.