

NEED TO REPORT AN OUTAGE?



Call Express Services 24/7: 888-456-9876

Please be sure the information on your account includes your current telephone and cell phone number. Having the correct numbers on file will allow the system to quickly and easily locate your account for prompt outage reporting.



NEW



Visit the SmartHub Website or Mobile App

Open the app on your mobile device, login to your account and select "Report an Outage" or visit winenergyremc.smarthub.coop, login and select "Report an Outage." Any time, day or night.



Visit us online!
winenergyremc.com

COMPATIBLE ON
computers
smart phones
tablets

Stay Informed During Outages

Check out the WIN Energy REMC Outage Map!

- Visual prediction of outages
- Number of meters without power by county
- Streets affected by outage

Remember, the map only displays current predicted outages, so it is still very important to report your outage to the cooperative. Your outage report will confirm your outage and help us better predict where the outage is occurring.

Click the link in the top right corner

winenergyremc.com.